How to use
TOTP
(Time-based One-time Password)

Using Google Authenticator tool

* You may use TOTP if you are facing difficulty in receiving OTP SMS due to poor network.

Visit https://esign.e-mudhra.com/

Login with your eMudhra credentials

esign.e-mudhra.com/login.jsp

e Sign

eMudhra eSign for
Individuals

☑ Quick Registration using PAN KYC,
Aadhaar KYC, Bank KYC

☑ Digital Signature without carrying any
Hardware token

☑ Hassle-free account and transaction
management

☑ Supported by most popular platforms

Download **eSign App**

Windows   Mac   Android   iPhone

WHY ESIGN   FEATURES   USE CASES   INDIVIDUALS   ORGANIZATIONS   APPLICATIONS

Welcome to eSign

Login to your Individual Account

Username

PIN

⊘ SMS OTP   ◯ T-OTP

OTP   Get OTP

LOGIN

Don't have an account yet ? Enrol Now

Generate Username and PIN

Forgot Username? | Forgot PIN?

Go to View Profile tab

Click enable T-OTP

Pop-up will appear for T-OTP

PLEASE STAY ON THIS PAGE

OPEN YOUR SMARTPHONE

Install Google Authenticator app in your mobile phone from Google Play Store or iOS App Store

Open Google Authenticator App

Click Scan a QR Code

Camera Scanner will appear. Focus the Scanner towards QR code in eMudhra site

Click Add Sign

Google Authenticator

Scan a QR code

Enter a setup key

Ensure that your clock time is set to Automatic (Network Provided). Any mismatch in timing will give error.

After Scanning QR code, account will be added and 6 digit T-OTP will appear

(This code will change every minute)

19:31

Google Authenticator

Account added

eSign eMudhra (hakhan)
473 738

When you're asked for a verification code, get it here. The code changes frequently, so no need to memorise it.

ADD ACCOUNT

Enable T-OTP

Steps to enable T-OTP

1. Download the T-OTP Authenticator App(preferably google authenticator) and install the App on your mobile.

2. Scan the QR code with the Authenticator App.

3. App will validate and display the T-OTP.

4. Enter the T-OTP and click on proceed.

Note: Please ensure that your mobile time matches with your time zone.

T-OTP Authentication

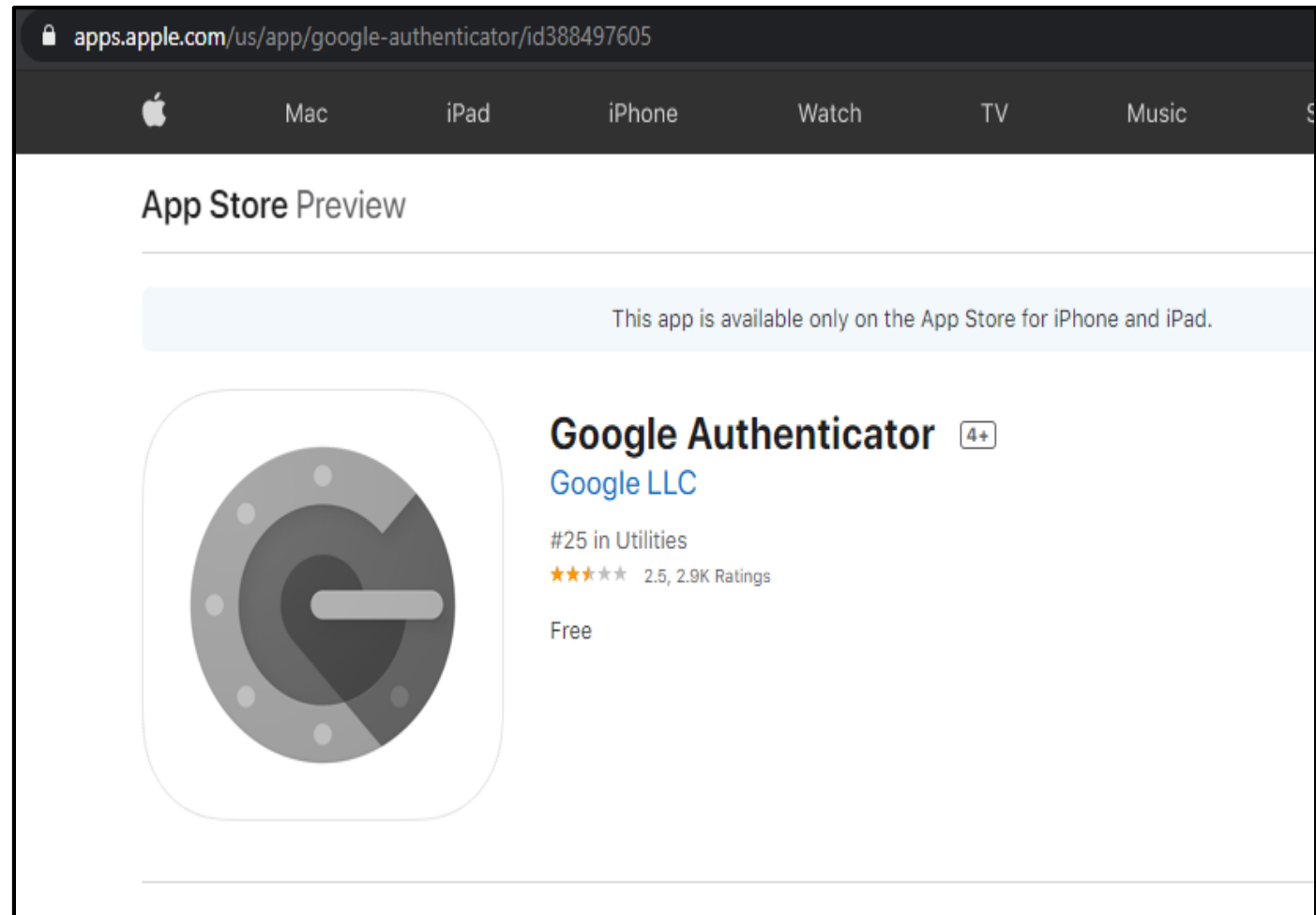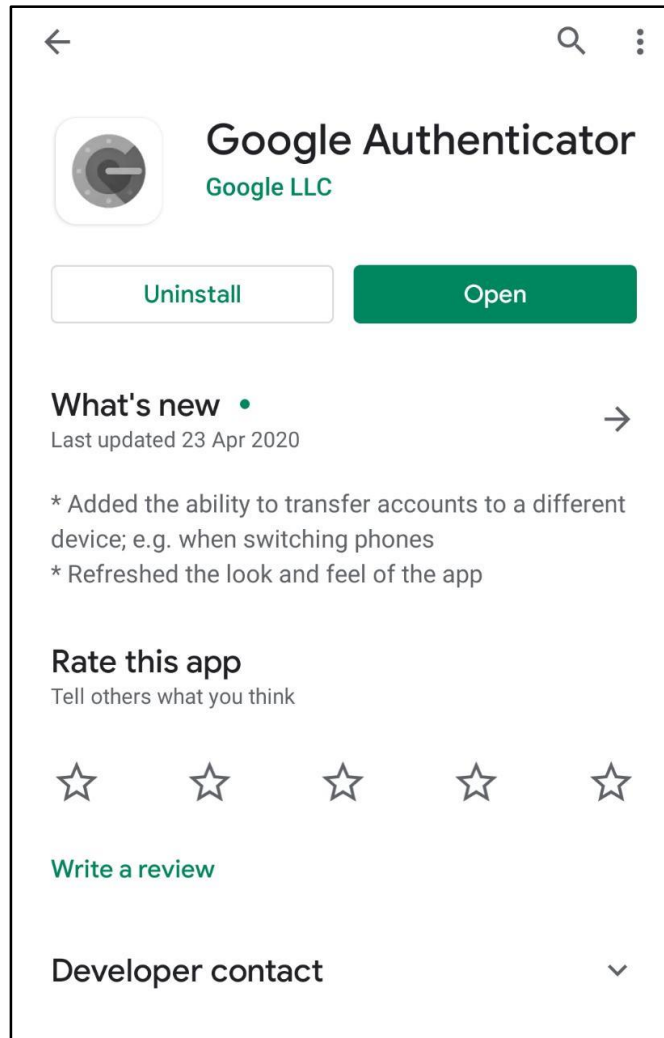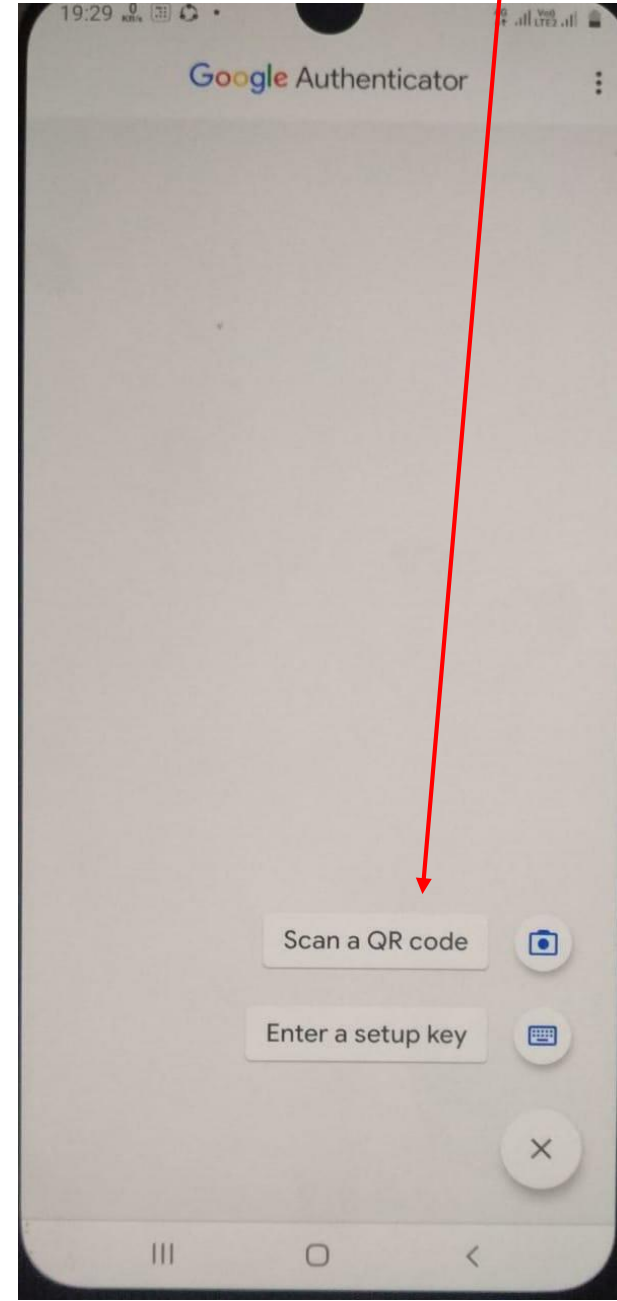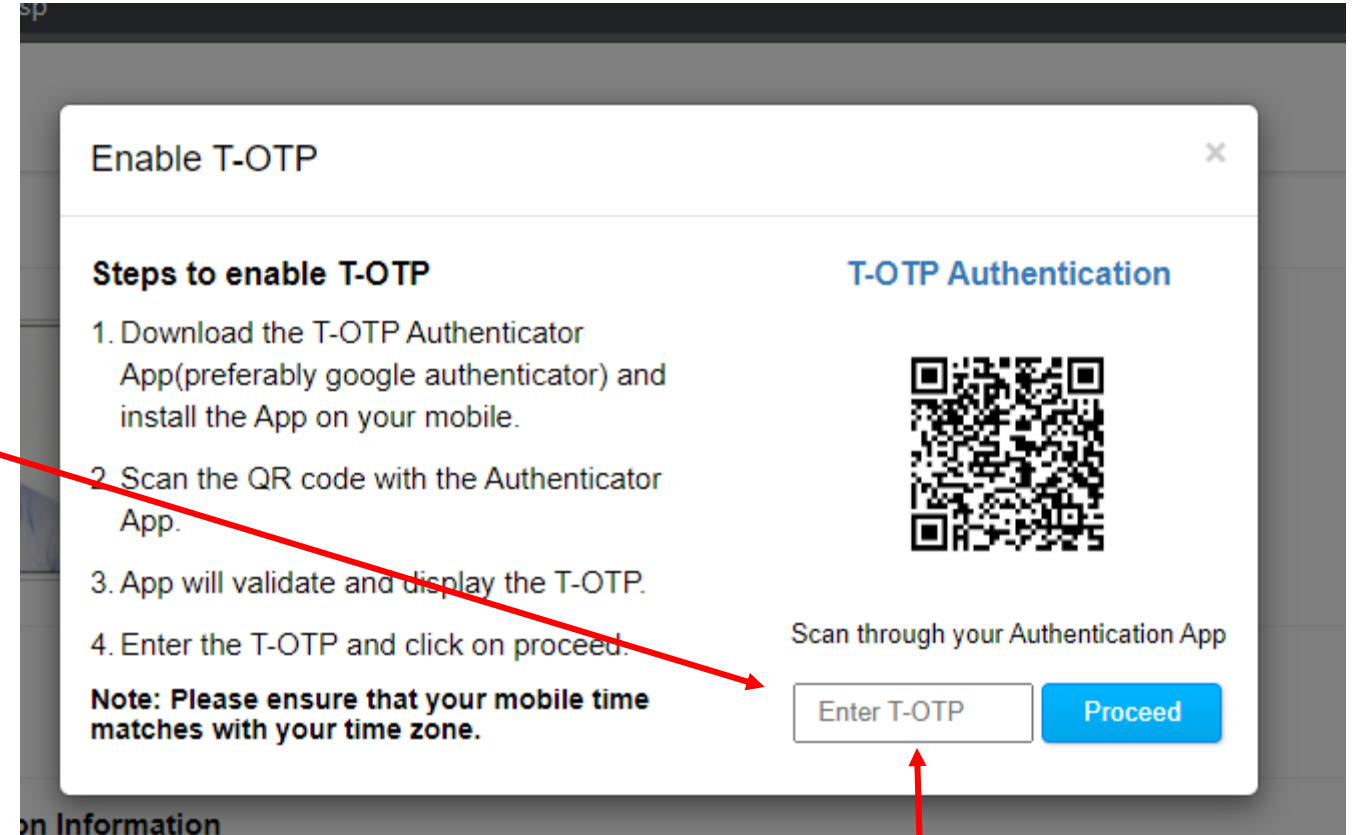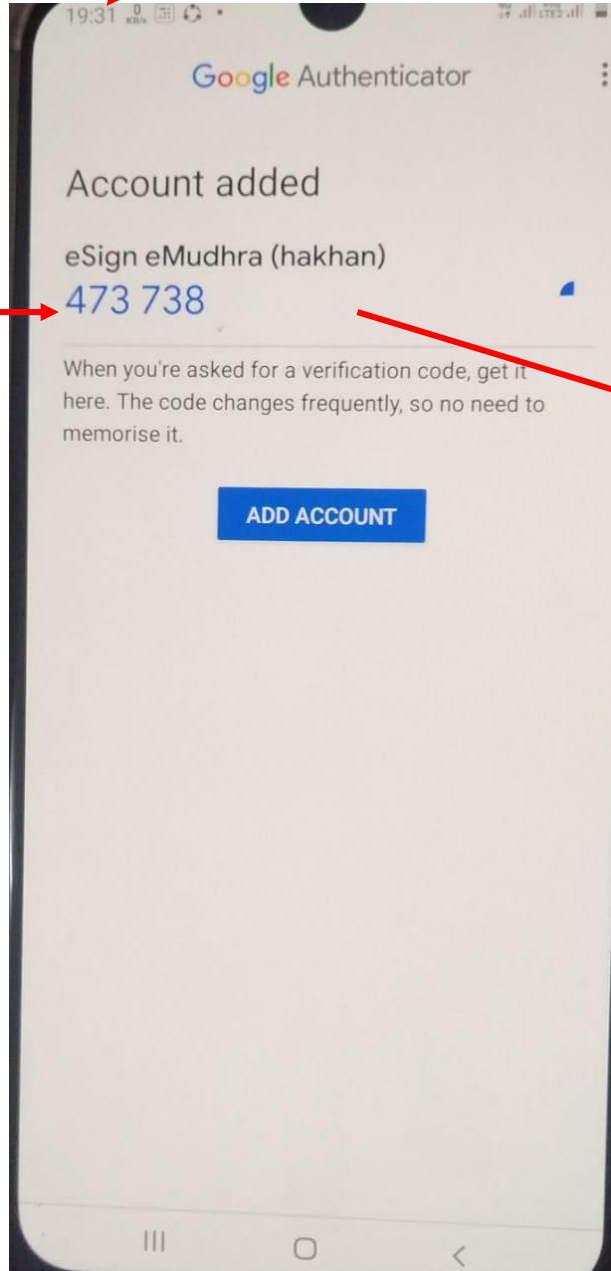Scan through your Authentication App

Enter T-OTP   Proceed

on Information

Enter the 6 digit code shown in Google Authenticator in the above T-OTP box and click 'Proceed' to confirm addition of account.

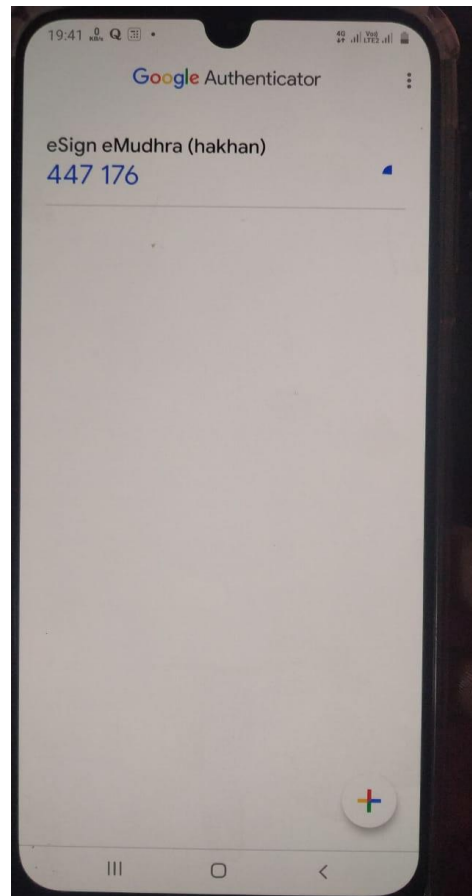**Confirmation of account addition will appear**

Now, you may authenticate yourself via Google Authenticate app instead of SMS OTP

Click T-OTP and enter the 6 digit code from Google Authenticator app for eSign.

Whenever you open Google Authenticator App, a 6 digit T-OTP code will appear every minute

Thank you