

How to use TOTP (Time-based One-time Password)

Using Google Authenticator tool

* You may use TOTP if you are facing difficulty in receiving OTP SMS due to poor network.

Visit <https://esign.e-mudhra.com/>



WHY ESIGN

FEATURES

USE CASES

INDIVIDUALS

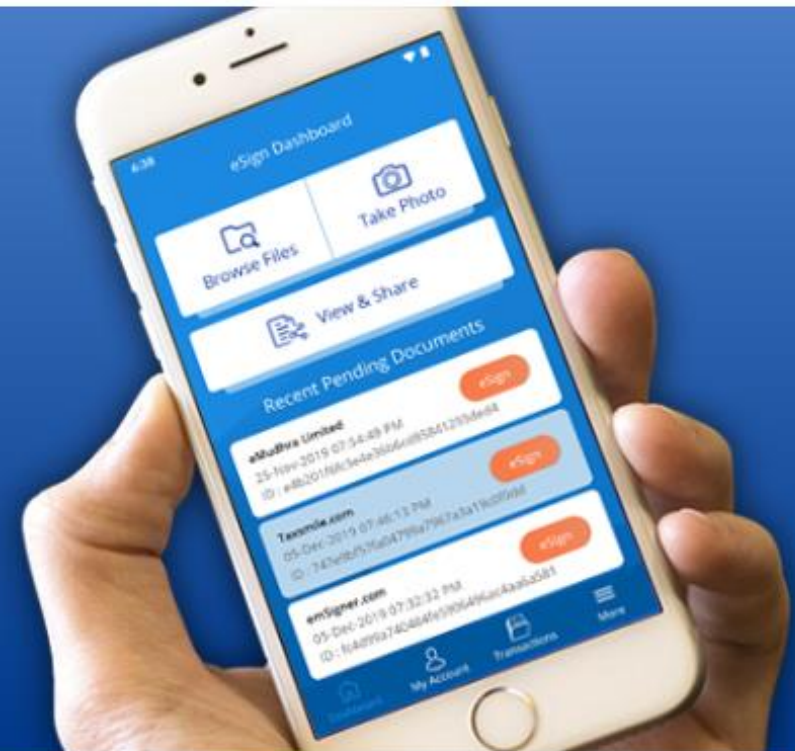
ORGANIZATIONS

APPLICATIONS

LOGIN

Go Paperless with eSign

Enrolment for eSign is **FREE**



Legally valid under Section 3 of Indian IT Act

Licensed eSign Service Provider by **Controller of Certifying Authorities, Ministry of Electronics and Information Technology**. A digital India initiative.



Login with your eMudhra credentials

esign.e-mudhra.com/login.jsp

WHY ESIGN FEATURES USE CASES INDIVIDUALS ORGANIZATIONS APPLICATIONS

Welcome to eSign

Login to your Individual Account

Username

PIN

SMS OTP T-OTP

OTP Get OTP

LOGIN

Don't have an account yet? [Enrol Now](#)

[Generate Username and PIN](#)

[Forgot Username?](#) | [Forgot PIN?](#)

© eMudhra. All Rights Reserved.

Go to View Profile tab

The screenshot shows the eSign dashboard interface. At the top left is the eSign logo. The top right shows the user's name 'HASEEB KHAN', the state 'Maharashtra ...', and a 'Logout' button next to a profile picture. A left-hand navigation menu is visible, with a red arrow pointing to the 'View Profile' option. The main content area is divided into two sections: 'Documents Pending for eSign' and 'Recent eSign Transaction'. The first section is currently empty, displaying the message 'You have no documents'. The second section contains a table of recent transactions, each with a 'Signed' status and a 'View' button.

esign.e-mudhra.com/UL/dashboard.jsp

eSign

HASEEB KHAN
Maharashtra ... Logout

Documents Pending for eSign

You have no documents

Recent eSign Transaction

ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	fd3339284c134502b7b62c67078f9f99		
Txn Date	24-May-2020 (01:21 PM)		
ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	042cabb8a784ecf8445af6fe71b020e		
Txn Date	20-May-2020 (10:42 AM)		
ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	3638157b2c204c81ba7e1e5a5f375c9f		
Txn Date	16-May-2020 (07:33 PM)		
ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	6bdb5619647d45d6b83fae9b86023307		
Txn Date	16-May-2020 (03:56 PM)		
ASP NAME	EMUDHRA (SIGNATORY)	Signed	View
Txn ID	0451e6477e344026af4338ca44e830f7		
Txn Date	14-May-2020 (05:11 PM)		

View More

Navigation Menu:

- Dashboard
- Upload & eSign
- eSign Transactions
- Subscription Details
- DSC Details
- Self Service
- View Profile
- Registered Devices
- Subscriber Agreement

Click enable T-OTP



- Dashboard
- Upload & eSign
- eSign Transactions
- Subscription Details
- DSC Details
- Self Service
- View Profile
- Registered Devices
- Subscriber Agreement

My Profile



HASEEB KHAN

hakhan@mahadiscom.in

Gender
MALE

Date of Birth
[REDACTED]

Mobile
[REDACTED]

PAN
[REDACTED]

Username
[REDACTED]
Employee ID
[REDACTED]

Organization Information

Organization Name: **MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD**
Organization Unit Name: Authorized Signatory
Address: PRAKASHGAD, PLOT G-9, A.K. MARG, BANDRA (EAST), MUMBAI, , MAHARASHTRA, 400051

- #### Quick Actions
- > Change PIN
 - > Enable T-OTP ?
 - > Settings

Pop-up will appear for T-OTP

sign.e-mudhra.com/UI/changePin.jsp


Enable T-OTP

Steps to enable T-OTP

1. Download the T-OTP Authenticator App(preferably google authenticator) and install the App on your mobile.
2. Scan the QR code with the Authenticator App.
3. App will validate and display the T-OTP.
4. Enter the T-OTP and click on proceed.

Note: Please ensure that your mobile time matches with your time zone.


T-OTP Authentication



Scan through your Authentication App

Enter T-OTP Proceed

My Profile



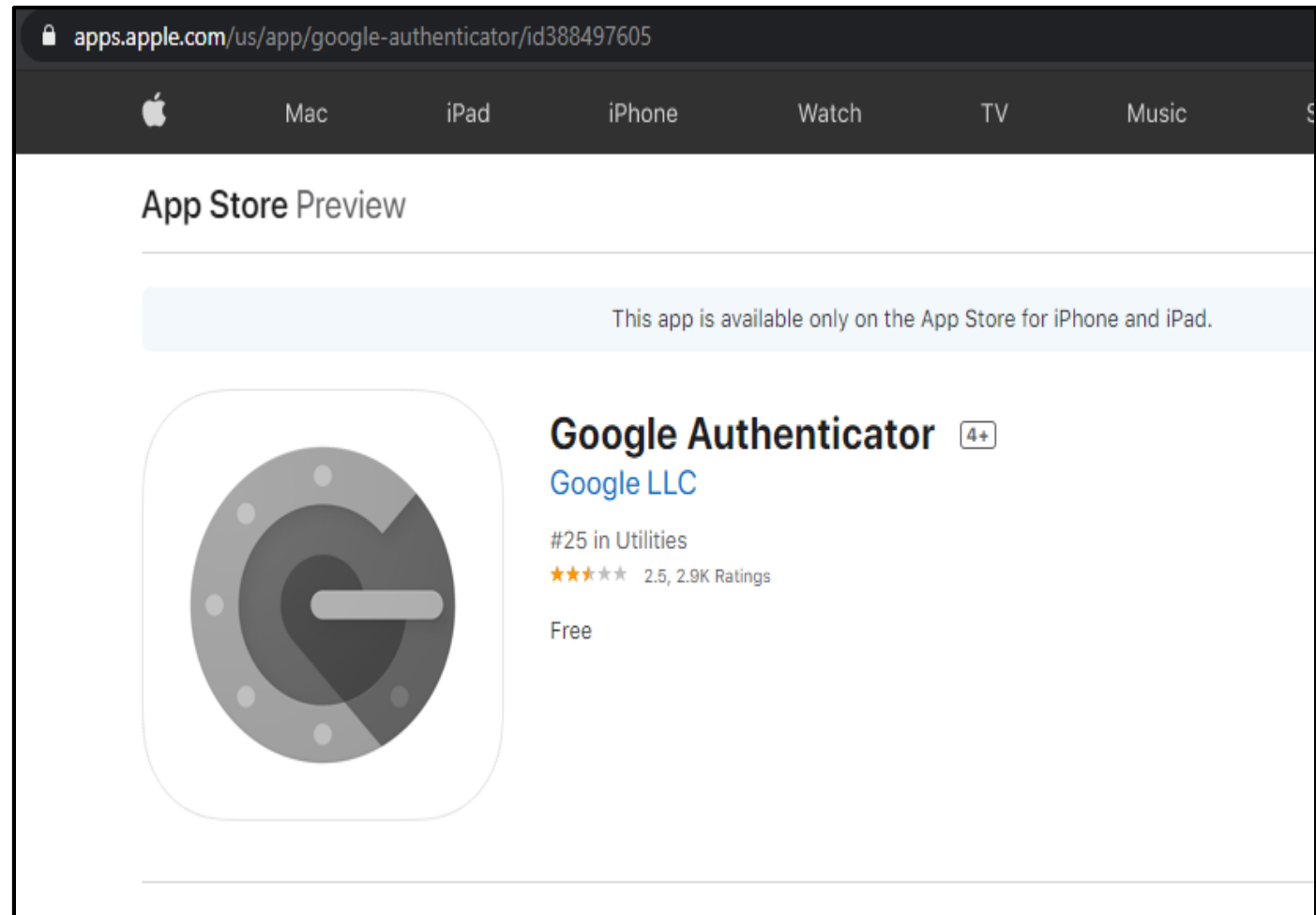
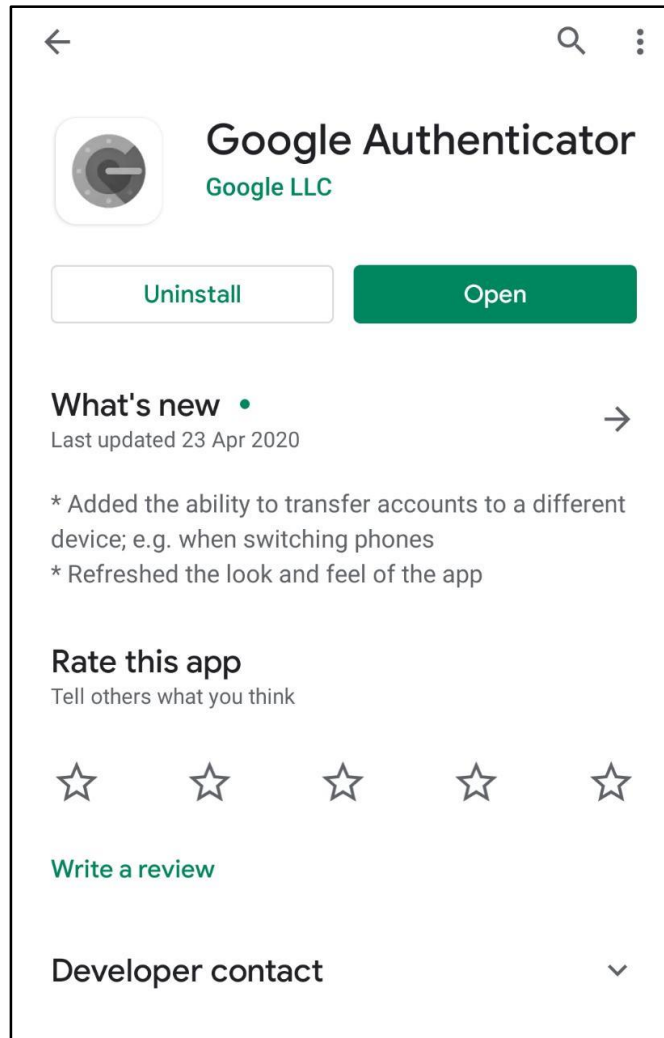
Username
Employee ID

Organization Information

PLEASE STAY ON THIS PAGE

OPEN YOUR SMARTPHONE

Install Google Authenticator app in your mobile phone from Google Play Store or iOS App Store

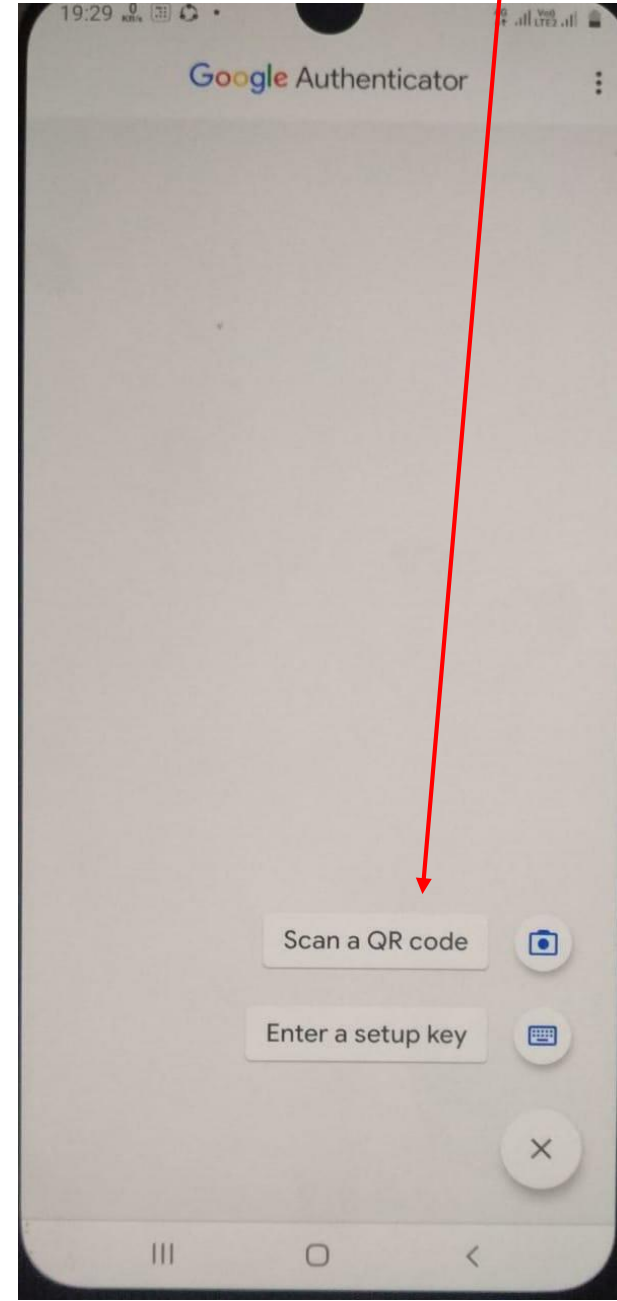


Open Google Authenticator App



Click Add Sign

Click Scan a QR Code

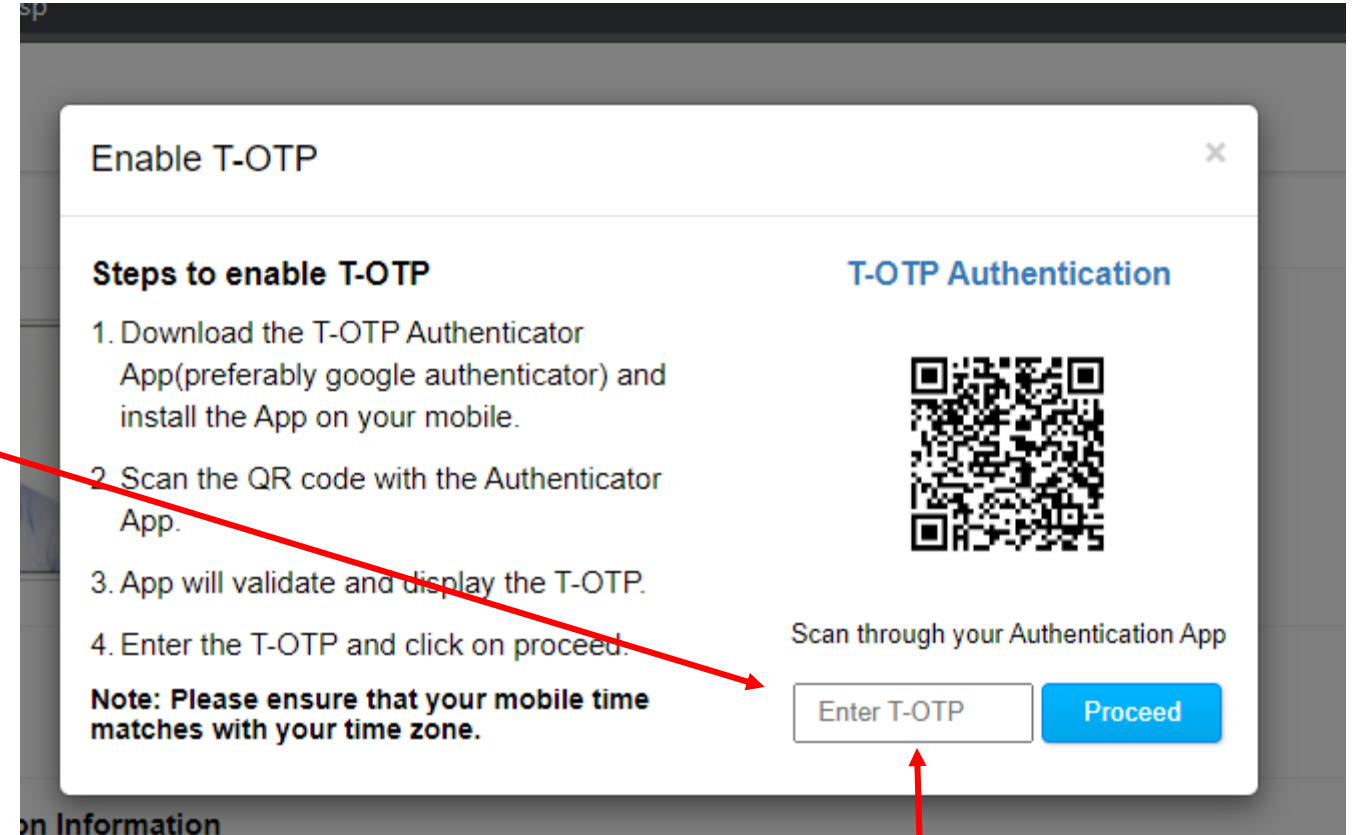
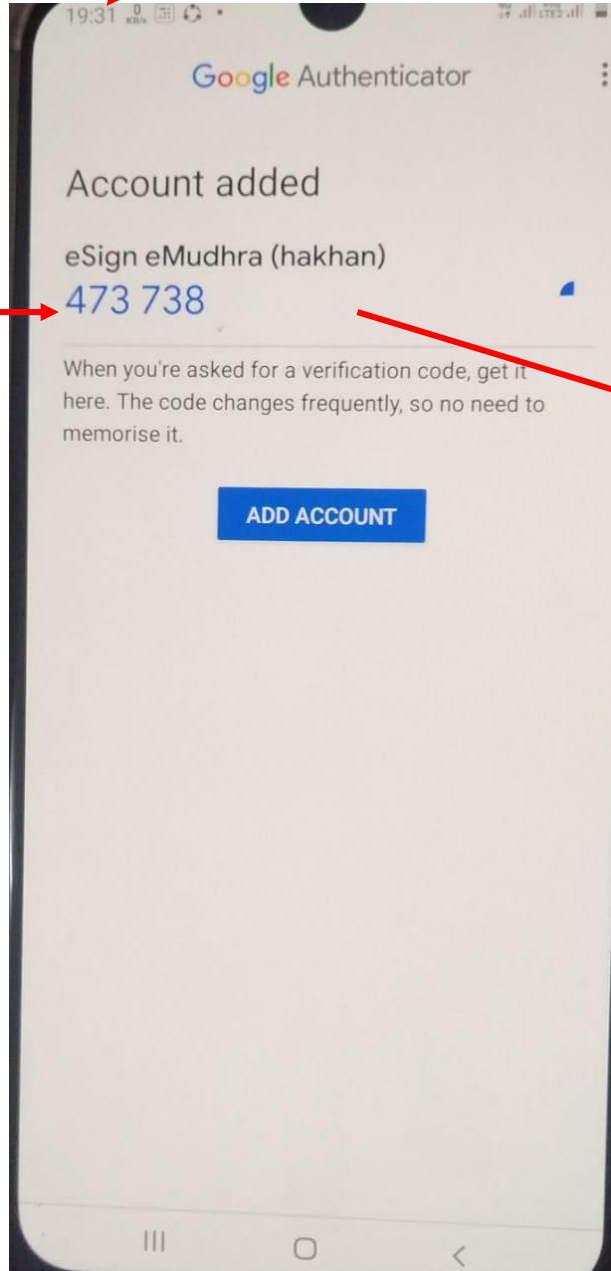


Camera Scanner will appear. Focus the Scanner towards QR code in eMudhra site

Ensure that your clock time is set to Automatic (Network Provided). Any mismatch in timing will give error.

After Scanning QR code, account will be added and 6 digit T-OTP will appear

(This code will change every minute)



Enter the 6 digit code shown in Google Authenticator in the above T-OTP box and click 'Proceed' to confirm addition of account.

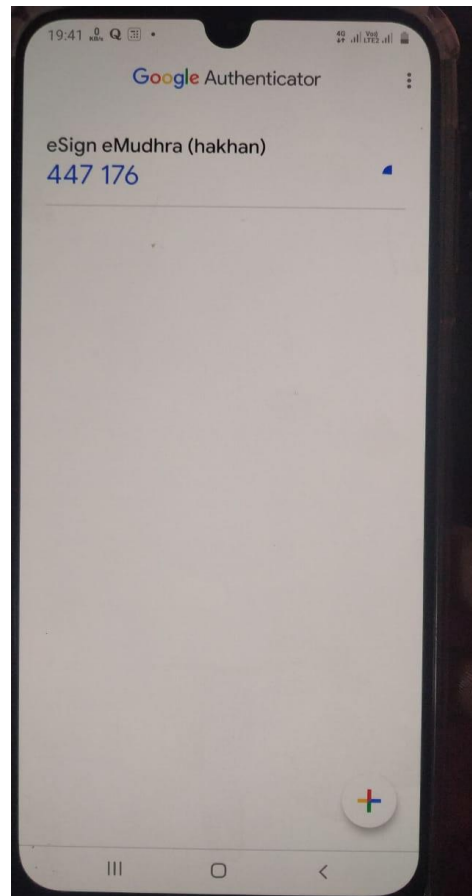
Confirmation of account addition will appear

The screenshot shows a web browser window with the URL `esign.e-mudhra.com/UI/changePin.jsp`. The page header includes the **eSign** logo on the left and the user's name **HASEEB KHAN** with a **Logout** button on the right. The main content area is titled **My Profile** and features a profile card for HASEEB KHAN with a photo, email `hakhan@mahadis.com.in`, and gender **MALE**. A central white notification box with a green checkmark icon displays the message: **T-OTP based login has been enabled successfully**, with an **OK** button below it. A red arrow points from the text above to this notification box. The left sidebar contains navigation links: **Dashboard**, **Upload & eSign**, **eSign Transactions**, **Subscription Details**, and **DSC Details**. The right sidebar has a **Quick Actions** section with links for **Change PIN**, **Enable T-OTP** (with a help icon), and **Settings**. At the bottom left, there is a **Self Service** button. The bottom of the profile card shows **Username HAKHAN** and **Employee ID 2259664**.

Now, you may authenticate yourself via Google Authenticator app instead of SMS OTP

Click T-OTP and enter the 6 digit code from Google Authenticator app for eSign.

Whenever you open Google Authenticator App, a 6 digit T-OTP code will appear every minute

A screenshot of the Maharashtra State Electricity Distribution Company Ltd. eSign authentication page. The page title is "MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD". Below the title, there is a blue banner with the text "MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD. Please note the". The main content area is titled "Authenticate Here" and includes a link "Don't have an account? Create a new account". Under "Authenticate Using", there are three radio buttons: "Username" (selected), "Mobile No", and "PAN". The "Signer ID" field contains "hakhan". The "PIN" field is empty. Below the PIN field, there is a link "Forgot PIN?". There are two radio buttons for authentication: "SMS OTP" (selected) and "T-OTP". Below these, there is an "OTP" field and a "Get OTP" button. At the bottom, there is a checkbox "I agree to authenticate for this transaction using above credentials and continue to accept the terms and conditions under my Subscriber Agreement." and a large orange "Perform eSign" button. A red arrow points from the "T-OTP" radio button to the "Perform eSign" button.

Thank you